General information		
Academic subject	**Management and Mediation of Family Disputes**	
Degree course	*LMG – LMGI – SSG – CONSLAV*	
Academic Year	*2024-2025*	
Year of the course	*Optional*	
European Credit Transfer and Accumulation System (ECTS)		9
Language	*Italian*	
Academic calendar (starting and ending date)	*Second semester, from 17 February to 23 May 2025*	
Attendance	*Not mandatory*	

Professor/ Lecturer	
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Department and address	*Law Department, Corso Italia 23, ground floor*
Tutoring (time and day)	First semester, immediately before each lesson. Second semester, immediately after each lesson.

Syllabus	
Learning Objectives	The course aims at: -Learning of alternative conflict resolution tools, with particular interest to the most innovative mediation techniques, especially applied to family conflicts; as well as, the knowledge of the most recent innovations in the field of mediation (Legislative Decree 151/2023, named Cartabia Reform) and subsequent amendments/integrations. -To understand the role, techniques and dynamics that characterise the role of the mediator. - Learning the literature on family mediation that enables a critical evaluation of this institution. The course is aimed at students who intend to thoroughly study the subject of soft law in application to private life contexts; as well as all those who intend, at the end of their studies, to work as family mediators.
Course prerequisites	The knowledge of fundamental concepts of private law is required.
Contents	The course will explore the topics included in the training course for family mediators (Legislative Decree 151/2023): - Conflict theory and family disputes - History and identity of family mediation - Communication and conflict management techniques - Economic and personal relationships within the family and filiation - Legal discipline of the family - substantive and procedural law - Different models of couple and family and life cycles - Fundamentals of family relationship psychology: the couple, its formation, evolution, crisis and family recompositions - The couple's crisis and its consequences on the relationship with the children and the mediator's intervention - Children in mediation and hearing the child - Fundamentals of pedagogy - the needs of children and parents - Family mediation rules

	- The mediator: characteristics and tasks with respect to the principle of autonomy - Mediators' tools and strategies - Steps of the family mediation process - Communication techniques and conflict management - Family mediation models. Studies and experiences of mediation in Italy and abroad - Domestic and gender-based violence - protection of minors - mediator's professional intervention - Code of ethics UNI 11644 of the mediator.
Books and bibliography	Recommended readings: Gloria Servetti, Daniela Rodella, Chiara Vendramini*, Mediazione familiare: il giudice, l'avvocato e il mediatore, Milano, Giuffrè, 2023.* Fulvio Scaparro, Daniela Rodella, Chiara Vendramini (eds.i), *Il coraggio di mediare. Contesti, teorie e pratiche di dialogo per la prevenzione e gestione del conflitto,* Milano, Guerini, 2023*.*
Additional materials	

Work schedule			
Total	Lectures	Hands on (Laboratory, working groups, seminars, field trips)	Out-of-class study hours/ Self-study hours
Hours			
225	*72*		*153*
ECTS			
9			

Teaching strategy	
	Lectures, interactive seminars, discussion and simulation of mediation sessions
Expected learning outcomes	
Knowledge and understanding on:	Nature of family relations, causes and consequences of family disputes
Applying knowledge and understanding on:	Listening skills, tools and paths for managing family disputes
Soft skills	At the end of the course, the student will have developed: - Autonomy of judgement in relation to the nature and management of family disputes - Communication skills related to the ability to listen and deal with disputes - Ability to learn independently the tools and strategies available for the resolution of family disputes.

Assessment and feedback	
Methods of assessment	*Oral examination*
Evaluation criteria	*- Knowledge and understanding of the nature of family relationships and disputes* *- Applied knowledge and understanding: critical use of notions and concepts related to the correct management of family disputes* *- Autonomy of judgement: appropriate methodological choices in the management of family disputes*

	- Communication skills: ability to explain with clarity and propriety the nature of family disputes and the strategies for managing them *- Ability to learn the qualities necessary to exercise the profession of family mediator.*
Criteria for assessment and attribution of the final mark	*The final exam consists of an oral test.* *The exam will focus on the topics covered during the course, and the evaluation of the test will be carried out taking into consideration: knowledge of the tools illustrated during the lessons and the ability to use these tools to build conflict management paths and strategies family members. The final grade is given in thirtieths. The exam is passed when the grade is 18/30 or higher.* *Evaluation in thirtieths will consider the level of preparation according to the stated criteria and in alignment with expected learning outcomes: excellent (30/30 and honors), very good (28/29), good (25/27), fair (21/24), sufficient (18/20). Honors are awarded with unanimous consent of the examination commission.*
Additional information	