

TECHNICAL WRITER ENGINEER for Solutions team (junior profile)

Job description

HCL is seeking to hire a Technical Writer Engineer in Rome. The candidate should be able to write technical documentation and create multimedia assets. He/She will work closely with development, product management, and test peers in an Agile development environment. He/She will design and develop elements for user interface (UI), web, multimedia delivery, video, print, and other linear and nonlinear information deliverables. He/She will also create and post content for social media to promote release of development project features and enhancements.

Qualifications

Bachelor degree in Foreign Languages and Technical Communications or similar

Required Technical Skills

- Proficiency with HTML and CSS
- Excellent writing and technical skills in developing documentation and user assistance in a task-oriented manner for print and online media
- Excellent skills in print and online authoring tools, including oXygen XML Editor, Adobe FrameMaker (or similar authoring tool), Microsoft Word.
- Knowledge of several editing and/or digital content creation tools. Experience with Camtasia and GoAnimate a plus.
- Basic knowledge in Web Development technologies and computer programming languages

Required soft skills

- Proficient in written and spoken English language
- Ability to interface with, manage and influence multiple internal and external resources on multiple projects to achieve desired results, on schedule.
- Customer- oriented mindset
- detail-oriented approach
- ability to work independently and juggle multiple tasks .

Preferred Technical and Soft Skills

- Graphic design ability and working knowledge of one or more of the following products : AdobePhotoshop, Illustrator, InDesign, CorelDraw.
- Flexibility/ability to make decisions and operate within fast-moving, startup-style environment
- Ability to manage parallel projects and activities

SOFTWARE DEVELOPER for Workload Automation (junior profile)

HCL Technologies is seeking to hire Full-Stack Software Development Engineers in Rome.

We are looking for new talented, self-motivated and curious people with good programming skills that feel great in an unconventional environment, people who like to get thoroughly involved in an inclusive and open-minded team-work in a dynamic, multicultural organization with advanced processes.

As a Software Developer you will have a strong technical background and be responsible for:

- contributing in the whole life-cycle of the Workload Automation products
- analyzing and implementing new product features
- contributing on test automation, troubleshooting and fixing product's issues

Qualifications

- Recently graduated with university degree in either Science, Technology, Engineering or Mathematics disciplines

Required Technical Skills

- Object Oriented programming languages
- Good Java, Javascript, JQuery, HTML, CSS programming skills
- Experience in OS (Unix, Windows, Mac) and Database (Oracle, SQL Server, DB2, MySQL) programming
- RESTfull API implementation and network programming - Scripting language and TCP/IP networking

Required Soft Skills

- Experience in performing problem determination & root cause analysis
- Strong analytical ability
- Dedicated to continual self-development
- Good team player
- Ability to collaborate with geographically distributed cross-functional teams
- Good written and verbal communications skills
- Fluent written and spoken English

Preferred Technical and Soft Skills

- Some experience with both SOAP and REST web services
- Familiarity with an integrated development environment, XML Schema Experience
- Understand, expand and update existing programs

SOFTWARE FULL STACK DEVELOPER for Solutions team (junior profile)

HCL is seeking to hire brilliant, mind opened people to develop new solutions in HCL Products and Platforms division.

As a software developer, you are involved from the early stage of software development to the definition of the software functional and non-functional requirements. You will be part of an agile software development team and you will be asked to develop high quality code, and automation tests to ensure your code is bug free. Your role is integral to the creation of software systems and technical products Like ours. You will need to be familiar with programming and using coding languages, unit test and debug. Your role will vary depending on project requirements. You may join a project at the initial implementation or ideation stages, or be brought on to a project midway through.

We mainly use the following technologies and frameworks to develop our software: Java, JavaScript, ReactJS, NodeJ.js, CSS, HTML5, Less, Jenkins, Selenium, Cassandra and Graphite, but we are open to use new technologies as the project requires.

Qualifications

Recently graduated with University degree in either Science, Information Technology, Engineering or Mathematics disciplines

Required Technical Skills

- Java 8, Javascript (preference for EcmaScript 6), NodeJS
- RDBMS and/or NOSQL databases
- REST & basic microservices concepts
- Test automation framework (JUnit, Selenium, robot framework etc.)
- HTML5, CSS3
- Basic knowledge of at least one application server (Tomcat, JBoss, Websphere Application Server)
- (NICE TO HAVE) Docker, ReactJS, swagger, Bootstrap, Git

Required Soft Skills

- Experience working in an Agile/Scrum Dev/Ops teams
- Experience with working in a complex environment
- You enjoy creating innovative solutions using the latest technologies
- Ability to collaborate with geographically distributed cross-functional teams
- You have organizational skills with the capability of working towards tight deadlines
- Fluent written and spoken English

Preferred Technical and Soft Skills

- C/C++ development language
- Application design & architecture
- Ability to multi-task
- Experience of working with customers
- Participation and contribution in release planning
- Presenting at conferences / engaging face-to-face with customers

SOFTWARE DEVELOPER for BigFix (junior profile)

HCL Technologies is seeking to hire Full Stack Software Development engineers in Rome.

This role specializes in working with a development team using Agile methodologies.

As a Software Developer you will have a strong technical background and be responsible for:

- contributing in the whole life-cycle of BigFix products
- analyzing and implementing new product features
- contributing on test automation, troubleshooting and fixing product's issues

The ideal candidate must be detail-oriented, able to work independently and juggle multiple tasks.

You must be able to identify problems before they happen, dig deep for root causes and implement solutions that prevent future occurrences.

Qualifications

- Recently graduated with university degree in either Science, Technology, Engineering or Mathematics disciplines

Required Technical Skills

- Experience in OS (Unix, Windows, Mac) and Database (Oracle, SQL Server, DB2, MySQL) programming
- RESTfull API implementation and network programming- Scripting language and TCP/IP networking
- Experience in Data Structures and multi-threading concepts
- Good knowledge of security best practices
- Knowledge of design patterns
- Object Oriented programming languages
- Test Automation practices and Agile Development

Required Soft Skills

- Experience in performing problem determination & root cause analysis
- Strong analytical ability
- Dedicated to continual self-development
- Good team player
- Ability to collaborate with geographically distributed cross-functional teams
- Good written and verbal communications skills
- Fluent written and spoken English

Preferred Technical and Soft Skills

- C/C++ development language
- Java programming language (including multi-threading, polymorphism, JDBC, I/O)
- Application design & architecture
- Ability to multi-task
- Experience of working with customers
- Participation and contribution in release planning
- Presenting at conferences / engaging face-to-face with customers

TECHNICAL SUPPORT ENGINEER for BigFix (junior profile)

HCL Technologies is seeking to hire Technical Support Professionals in Rome.

This role specializes in performing and enabling remote technical support for BigFix products.

As Technical Support Engineer you will have a strong technical background and be responsible for:

- Troubleshooting, diagnosing and fixing customer issues
- Using technical and negotiation skills in collaboration with other support operations/organizations to prioritize and diagnose problems to resolution
- Being available to respond to Severity-1 customer escalations during the weekend approximately once every 5 weeks

The ideal candidate must be detail-oriented, able to work independently and juggle multiple tasks. You will be part of a world-wide team responsible for supporting geographically distributed customers.

Qualifications

- Recently graduated with university degree in either Science, Technology, Engineering or Mathematics disciplines

Required Technical Skills

- Knowledge on multiple operating systems (Windows, UNIX), databases (DB2 and MSSQL), scripting language and TCP/IP networking

Required Soft Skills

- Experience in performing problem determination & root cause analysis.
- Some experience of working with customers and supporting internal or external clients
- Great relationship attitude for managing client expectations and satisfaction
- Ability to collaborate with geographically distributed cross-functional teams
- Good written and verbal communications skills
- Fluent written and spoken English

Preferred Technical and Soft Skills

- 2-year experience in applying knowledge of remote systems analysis
- Ability to work on multi-task mode
- Good experience in managing client escalations
- Ability to present at conferences / engaging face-to-face with customers

UX DESIGNER (senior profile)

HCL Technologies is seeking to hire a Senior UX Designer in Rome.

We are looking for new talented, self-motivated, passionate and curious UX Designer to become part of our UX team. We want people who like to get thoroughly involved in an inclusive and open-minded team-work in a dynamic, multicultural organization with advanced processes.

As a UX Designer, you will partner closely with product owners, software engineers and customers to create and optimize the user experience of our products. You will support cross functional teams throughout the full lifecycle of product development and be expected to utilize a full range of user research, product design and interaction design skills – enabling us to create solutions that delight and excite users while fulfilling their needs.

You will be hands on in all aspects of user experience developments including: ideation and brainstorming, gathering and understanding business & user needs, creating information architecture diagrams, building out detailed annotated wireframes, high/low fidelity prototypes, user research, user testing and a wide range of strategic UX deliverables including customer facing marketing assets. You must be self-motivated to prioritize and manage workload, meet critical project deadlines and have excellent interpersonal skills and the ability to build good working relationships to lead design discussions with internal and external stakeholders.

We work in a fast-paced, fun, and high-throughput environment where frequent customer interaction and multi-tasking is required. Come and join the team, take ownership of a successful program and help us build next-generation of products!

Qualifications

- Minimum of 5 years of experience in UX, a good and solid background in user centered design, Design Thinking and agile methodologies, with proven experience and ability to perform user experience design of large and complex applications.

Required Technical Skills

- Excellent skills in developing wireframes, user stories, user journeys and prototypes
- Excellent portfolio showcasing design solutions and strategic approaches
- Experience with design software and tools such as Sketch, Adobe suite, Invision, Axure, etc.
- Experience in the creation of presentations, to be shared both with the team and with the client

Required Soft Skills

- Ability to work in an agile and highly collaborative, global environment with other UX designers, visual designers, product owners and developers to design experiences that are technologically feasible and meet the business and user needs
- Excellent public speaking skills including leading design workshops
- Ability to present your designs and promote your solutions to various stakeholders.
- Fluent written and spoken English
- Strong leadership, autonomy and teamwork

VISUAL DESIGNER (mid-level profile)

HCL Technologies is seeking to hire a Visual Design professional with a track record of applying user centered design, design thinking and agile methodologies to lead in the delivery of visual designs for complex, enterprise applications.

As a Visual Designer, you will partner closely with UX designers, product owners, software engineers and customers to create and optimize the visual experience of our products. The process requires conceptualize original ideas that bring simplicity and user friendliness to complex design problems, creating high-fidelity wireframes, user flows, and visual information maps to effectively communicate interaction and design ideas while following, creating, managing, and promoting design guidelines (design system), best practices and standards. We will also look for you to contribute and evolve the tools and methods to help growth the effectiveness of the design team.

We work in a fast-paced, fun, and high-throughput environment where frequent customer interaction and multi-tasking is required. You must be self-motivated to prioritize and manage workload, meet critical project deadlines and have excellent interpersonal skills and the ability to build good working relationships to lead design discussions with internal and external stakeholders. Come and join the team, take ownership of a successful program and help us build next-generation of HCL products!

Qualifications

- Minimum of 3 years of experience in designing user interfaces

Required Technical Skills

- Strong knowledge of the Visual Design principles (typography, colors, layout)
- Understanding of Design Thinking principles and methodology
- Solid experience in creating wireframes, user flows and visual information maps
- High proficiency with design tools such as: Sketch, Photoshop, Illustrator, Adobe Creative Suite, Invision, Axure, and Marvel
- Experience with design techniques and strong knowledge of user centered design processes and design thinking methodology
- Excellent visual design skills with sensitivity to user-system interaction and usability principles
- Excellent portfolio showcasing design solutions

Required Soft Skills

- Ability to work in an agile and highly collaborative, global environment with other UX designers, visual designers, product owners and developers to design experiences that are technologically feasible and meet the business and user needs
- Excellent public speaking skills including leading design workshops
- Ability to present your designs and promote your solutions to various stakeholders.
- Fluent written and spoken English
- Strong leadership, autonomy and teamwork

Preferred Skills

- Strong awareness of visual and brand themes such as UI layouts, graphics and visual assets
- Coding ability such as Knowledge of HTML, CSS, Javascript, React and Angular