



## IES 2015 CONFERENCE, Bari, 8-9 July 2015



### IES 2015 CONFERENCE PROGRAM

pag. 1

Day	Time	Chair	Session	Session Denomination	Chair	Sess.	Session Denomination	Chair	Sess.	Session Denomination
08-lug	09:30	Crocetta	-----	<b>Greetings</b>						
08-lug	10:00	Gallo	Plenary 1	Mamandur Rangaswamy Srinivasan: <i>AMMI Model and its Applications</i>						
08-lug	11:00	---	coffee break		---			---		
08-lug	11:30	D'Ambra	s1m	Methods and Models for Customer satisfaction and Efficiency	Bini	s1h	Statistical Analyses of Health Problems	Pellicani	s1e	Innovation in School and Society
08-lug	12:30	Crocetta	s2m	Studies on Educational Services	Carpita	s2h	Statistics for Health and Social Services 1	Manca	s2e	Education 1
08-lug	13:30	---	Lunch		---			---		
08-lug	15:00	Brentari	s3m	Food and Sensorial analysis	Ciavolino	s3h	Statistics for Health and Social Services 2	Giambalvo	s3e	Advanced Models for Education
08-lug	16:00	d'Ovidio	Plenary 2	Giorgio Vittadini (Università Milano Bicocca) - <i>Evaluation of health systems: the case Lombardy</i>	---			---		
08-lug	16:40	---	coffee break		---			---		
08-lug	17:00	Simonetti / Sarnacchiaro	s4m	The analysis of Corporate Social Responsibility	Mariani	s4h	Customer satisfaction in financial and pharmaceutical sectors	Mignani	s4e	Research in Statistical education
08-lug	18:00	---		Adjournment						
08-lug	19:00	Touristic and social events	Gathering at <b>Palace Hotel</b>	Discovering <i>Bari Vecchia</i> with the writer Enzo Varricchio + Welcome drink after the tour						

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pag. 2

Day	Time	Chair	Session	Session Denomination	Chair	Sess.	Session Denomination	Chair	Sess.	Session Denomination
09-lug	09:00	D'Uggento	s5m	Statistical Analysis for Economy Evaluation	Toma	s5h	Public Administration	Campobasso	s5e	Education 2
09-lug	10:00	Crocetta	Plenary 3	Angela Bergantino, Nicola Torelli, Roberto Torrini: <i>Evaluation of teaching and courses in the universities.</i> - Best Young 2013 prizegiving	----			----		
09-lug	11:00	----	coffee break		----			----		
09-lug	11:30	Zavarrone	s6m	Sentiment analysis	Lombardo	s6h	Environmental risk assessment	Marasini	s6e	University assessment/Education and Research
09-lug	12:30	Grassia	s7m	Structural Equation Models for indicators synthesis. PLS Models	Viola	s7h	Business and bank	Gallo / La Rocca	s7e	Statistical Methods for the Evaluation of the University System
09-lug	13:30	----	Lunch		----			----		
09-lug	15:00	----			d'Ovidio	s8h	Justice efficiency and E-justice	Petrucci	s8e	Scientific Research
09-lug	16:00	<b>Girone</b>	<b>Round Table</b>	<b>Quality and Customer Satisfaction Measures in transport services</b>	----			----		
09-lug	17:30	----	coffee break		----			----		
09-lug	18:00	----		Closing: Thanks & farewell						
09-lug	20.00	----	<b>Palace Hotel</b>	<b>Social dinner</b>						

**Main Location:**  
**Athenaeum**  
**(Palazzo Ateneo)**  
**p. Umberto I, 1**  
**BARI**



**Secondary location:**  
**Student Center**  
**(former "Palazzo delle Poste")**  
**p. Cesare Battisti, 1**  
**BARI**